

TrueTrust-AI

Privacy Policy

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1. TrueTrust-AI PRIVACY AND SECURITY POLICY

TrueTrust-AI ("we", "us", or "TrueTrust-AI") is an international business company registered in Saint Lucia under registration number: 2023-00068. We assist traders and Introducing Brokers in achieving their business goals and personal ambitions. Our business is based on integrity and trust, offering a leading combination of dynamic products, competitive trading parameters, and premium, personalized service.

Our mission is to support the personal ambitions and business goals of FOREX traders and IBs by offering dynamic products paired with competitive trading parameters and a premium customer experience.

2. COMMITMENT

TrueTrust-AI is committed to protecting the privacy of all personal information obtained from you, including information collected during your visits to this website or the provision of other services to you. We will use your personal information in accordance with this Privacy and Security Policy and in compliance with the Privacy and Data Protection Act in Saint Lucia.

3. TrueTrust-AI COLLECTS PERSONAL INFORMATION

TrueTrust-AI collects certain personal information to meet the needs of its customers. By gathering personal information, we can monitor and improve the services we offer to both existing and potential customers. We will use this information for the following purposes: establishing and maintaining your account, providing our services, regulatory notifications, and marketing.

4. WHAT INFORMATION DOES TrueTrust-AI OBTAIN?

TrueTrust-AI will collect and store information about you when you complete an online application, access and trade on your account through this website or any other service we provide to you. This information may include details about site areas visited, pages viewed, frequency and duration of visits, types of transactions conducted, documents downloaded, and other websites that referred you or to which you linked.

5. HOW WILL TrueTrust-AI USE THIS INFORMATION?

TrueTrust-AI may use your information for one or more of the following purposes: ● To provide

the services you requested, including processing transactions.

- To verify your identity.
- To maintain your personal profile and manage your account.
- To contact you when necessary or appropriate in relation to the services provided.
- To keep you updated on matters such as contracts you've traded and activities of TrueTrust-AI.

- To manage and administer products and services provided to you.
- To provide information about products and services offered by TrueTrust-AI. • To develop an understanding of the products and services you may be interested in. • To provide information or opportunities we believe may be relevant to you. • To tailor the website or services to your needs and interests.
- To create anonymized statistical data.

You consent to TrueTrust-AI using your personal information for these purposes. You also consent to the transfer of your personal information outside of Saint Lucia where necessary for TrueTrust-AI to fulfill its contractual obligations to you. We only transfer personal data to organizations outside Saint Lucia that meet our privacy and security standards.

6. WHO MAY TrueTrust-AI DISCLOSE THIS INFORMATION TO?

TrueTrust-AI may be required to provide your personal information to regulators and government bodies as necessary. We may also disclose your personal information to:

- Financial institutions and similar organizations within the course of our corporate activities, or those you have nominated.
- External service providers and professional advisers (who may be located overseas) providing services to TrueTrust-AI.
- Any organization at your request, including your financial adviser, broker, solicitor, or accountant. •

Third parties where necessary to process a transaction or provide services you requested. • Authorities to whom we are required to disclose information by law.

Please note that TrueTrust-AI does not sell or share your personal information with third parties for marketing purposes.

7. UPDATING YOUR INFORMATION

You may inform TrueTrust-AI at any time of changes to your personal details or request the deletion of personal information we hold about you by emailing us at support@TrueTrust-AI.com We will update or delete

your information in accordance with your instructions, except where we are required to retain it for legal or regulatory purposes, to provide requested services, or to maintain business records.

8. LINKS

This Privacy Policy applies only to TrueTrust-AI's website and services. If you link to other websites, we encourage you to read their privacy policies.

9. COOKIES

TrueTrust-AI uses cookies to gather information about your access to our website and other services we provide. Cookies are small data files stored on your device when you use our website. We use them to collect statistical information about your use of our services. You can adjust your browser settings to refuse cookies, though this may affect the quality of the services we provide.

10. SECURITY

TrueTrust-AI takes security seriously and employs best practices to protect your personal information, including encryption, strong authentication, and secure access to data.

11. WHAT ARE YOUR RIGHTS?

You are not required to provide personal information to us. However, without it, we may be unable to open an account for you or provide requested services. If you have concerns about your privacy, please contact us. If a complaint is not resolved to your satisfaction, you may contact the Information Commissioner.

Under data protection laws, you have the right to access any personal information we hold about you and to correct any inaccuracies. Please contact us to request a subject access request form. We may charge a nominal fee to cover the cost of verifying your application and retrieving the requested information.

12. YOUR CONSENT

By accessing this website or other services provided by TrueTrust-AI, you consent to the collection, use, and disclosure of your personal information as described in this Privacy and Security Policy.

13. AMENDMENTS TO POLICY

TrueTrust-AI may update this Privacy and Security Policy from time to time and will notify you of any changes by posting the updated version on our website. You are responsible for reviewing this policy regularly, and continued use of our services after any changes indicates your agreement to the updated policy.